

# Management Information Systems

## Master of Science Graduate Certificates – 3

Bachelor of Science (<http://catalog.uis.edu/undergraduate-students/cbam/mis/#bachelorstext>)

Bachelor of Science with Health Care Informatics Concentration (<http://catalog.uis.edu/undergraduate-students/cbam/mis/health-care-informatics>)

Undergraduate Minor (<http://catalog.uis.edu/undergraduate-students/cbam/mis/#minortext>)

[mis.uis.edu/](http://mis.uis.edu/)

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Office Location: UHB 4021

## Department Goals and Objectives

After completing the Master of Science degree in Management Information Systems, graduates will be able to demonstrate:

- A core of information systems management and technology knowledge.
- Ability to integrate information systems and business foundations knowledge.
- Communication, interpersonal, and teamwork skills.
- Analytical and critical thinking skills.

## The Master's Degree

The Management Information Systems degree is designed to provide the professional administrator/manager a balance between technical expertise and organizational knowledge in everything from the application of information technology to solving business problems. The M.S. degree in Management Information Systems may be earned online, on campus, or through a combination of online and on-campus courses.

## Curricular Practical Training (CPT)

The following MIS graduate level courses, MIS 542, MIS 552, MIS 573, MIS 576, MIS 583, MIS 584, and MIS 585, require a project or internship as part of the class. CPT is available to complete the internship. Students are eligible to apply for a CPT after two consecutive semesters of full-time study toward their M.S. in Management Information Systems; summer does not count as a semester. Each student may do one CPT during their entire degree program (CPT is allowed for only one semester for one course). If the student does not complete the course while they are doing their CPT, they are not eligible for another CPT if they re-take the course. A CPT will be considered a practical internship project as part of the course. Students who elect to do a CPT are required to submit a report to the course instructor at the end of the semester for evaluation as a part of the course. Students who decide on a CPT must enroll full-time (registering for at least three graduate level MIS courses) during the

semester they do the CPT, unless they require fewer credit hours to graduate. In addition, students need approval from the International Student Services Office as well as the course instructor of the class the CPT is associated with.

## Advising

New students must contact the department for initial advising to plan a program of study that reflects their interests and satisfies degree requirements. Students are also required to access the Degree Audit Reporting System (DARS) throughout their college career to verify that degree requirements are being met. (DARS is accessed from the UIS Office of Records and Registration web site, [www.uis.edu/registration/](http://www.uis.edu/registration/), (<http://www.uis.edu/registration>) then select the Degree Audits option listed in the menu on the left.)

## Grading Policy

At least a C- grade is mandatory in all prerequisites to the program (including ACC 311, BUS 322, MAT 121 or ECO 213, and CSC 225 and CSC 275, etc.). MIS department majors must maintain a minimum 3.0 grade-point average in all MIS degree requirements. Two successive semesters of probation may lead to a one-year suspension. Only one C or C+ in the Program is acceptable (a grade of C- or lower is not acceptable in the 500-level classes). To earn a M.S. in MIS degree, a minimum grade point average of 3.0 in all graduate level courses taken towards the degree completion is required. A MIS master's degree candidate may not take any of the hours required for the degree on a CR/NC basis. A grade of B (3.0) or better is required in either the MIS Capstone (MIS 584), or in the project course (MIS 583), or in the thesis course (MIS 585) to graduate (grades of B- or lower will not be accepted).

**NOTE:** Students also should refer to the campus policy on Grades Acceptable Toward Master's Degrees (<http://catalog.uis.edu/graduate-students/academic-info-masters/grades-acceptable>) section of this catalog.

## Communication Skills

Entering students are required to pass a diagnostic writing examination administered by the Center for Teaching and Learning. Students with deficiencies in writing may be required to take ENG 309 Professional and Technical Writing.

## Degree Requirements

|                           |  |                |
|---------------------------|--|----------------|
| MIS 502                   | Technical Foundations of Information Systems | 3              |
| MIS 513                   | Management Information Systems               | 3              |
| MIS 523                   | Managerial Decision Support Systems          | 3              |
| MIS 542                   | Management of Database Systems               | 3              |
| MIS 552                   | System Analysis And Design                   | 3              |
| MIS 564                   | Data Communications and Networking           | 3              |
| MIS 567                   | Business Process Modeling and IT Governance  | 3              |
| MIS 568                   | Business Process Management and Innovation   | 3              |
| MIS 573                   | Project and Change Management                | 3              |
| MIS 577                   | MIS Design and Research Methods              | 3              |
| One approved MIS elective | <sup>1</sup>                                 | 3              |
| MIS 584                   | Capstone                                     | <sup>2</sup> 3 |
| or MIS 583                | Graduate Project And Seminar                 |                |

|             |                                 |    |
|-------------|---------------------------------|----|
| MIS 585     | Thesis And Seminar <sup>3</sup> | 6  |
| Total Hours |                                 | 36 |

<sup>1</sup> Students who select the Thesis option are not required to complete the MIS elective

<sup>2</sup> At least 27 credit hours of graduate-level course work must be completed before enrolling in MIS 584.

<sup>3</sup> MIS 585 is another closure option (which can be taken INSTEAD of MIS 584 or MIS 583). If the Thesis option is chosen the MIS elective is not required.

## Important Course Notes:

**Electives:** Either MIS 576 or MIS 578 must be taken as a MIS elective.

## Graduation Requirements

1. Selection or assignment of a management information systems faculty advisor.
2. Fulfillment of all the prerequisites for the M.S. in MIS.
3. A minimum B average (3.0) in MIS 502, MIS 513, and MIS 523.

At least 24 hours of the courses required for the degree must be completed following matriculation into the department.

## Master's Closure

All MIS graduates must complete MIS 584, or MIS 583, or MIS 585. The nature of the graduate project is contingent on the individual's career goals and may or may not include a practicum experience.

Projects may involve, for example, design/analysis of an information system for an existing organizational need; development of one or more databases for a potential organizational need; analysis of managerial needs or uses for information that is accessible in an existing database; or analysis, design, security, and management of networks. If the project/thesis is not completed during these initial three or six hours, students must register for MIS 586/MIS 587 (zero credit hours, one billable hour) each fall and spring semester until the project/thesis is complete.

UIS policy precludes students who are not registered from using campus resources. If a leave of absence is requested and approved, continuous registration is not required. Failure to obtain a leave of absence will require retroactive registration of one credit hour per semester.

## The Online Degree

The Management Information Systems degree is designed to provide the professional administrator/manager a balance between technical expertise and organizational knowledge in everything from the application of information technology to solving business problems. The M.S. degree in Management Information Systems may be earned online, on campus, or through a combination of online and on-campus courses.

## Graduate Certificates

- Business Intelligence (<http://catalog.uis.edu/graduate-students/cbam/mis/bus-intelligence-grad-cert>)

- Business Process Management (<http://catalog.uis.edu/graduate-students/cbam/mis/bus-process-mgmt-grad-cert>)
- IT Project Management (<http://catalog.uis.edu/graduate-students/cbam/mis/it-project-mgmt-grad-cert>)

## Courses

### MIS 323. ECCE: Social Health Care Informatics. 3 Hours.

This course will introduce students to key social research perspectives on the use of information technology in health care delivery systems. Students will discuss current issues in social health care informatics such as the impact of digital disparities, and the role of health information technology in improving health care for underserved or vulnerable U.S. communities. The course will also introduce students to methodologies for health care informatics research. This course fulfills an Engaged Citizenship Common Experience requirement at UIS in the area of U.S. Communities.

### MIS 325. Health Care Informatics Programming. 3 Hours.

This course covers fundamental principles, concepts, and methods of computing, with emphasis on applications in the Health Care Informatics area. This course includes problem solving and programming techniques; fundamental algorithms and data structures; use of computers in solving health care delivery related problems; and an intro to software development environments in the health care area. Course Information: Prerequisites: CSC 275 or equivalent.

### MIS 352. Principles of Management Information Systems. 3 Hours.

(CBM core course) Introduces students to fundamental concepts in management information systems (MIS), the role of computers in MIS, and some details of how the computer functions. Topics include various types of information systems, use of information by management, and information systems applications. The students will also be exposed to the application of MIS technologies in the development of business solutions through end user computing and topics such as computer hardware and software, operating systems, and security. Course Information: Enrollment requires completion of at least 48 hours of college level coursework. Access to the Internet is required.

### MIS 370. Topics in Management Information Systems. 1-4 Hours.

An advanced topic from the current literature of MIS. May be repeated for an indefinite number of hours, but particular topics must differ. Course Information: Access to the Internet is required.

### MIS 371. Enterprise Architecture. 3 Hours.

This course explores the design, selection, implementation, and management of enterprise IT solutions. The focus is on applications, infrastructure, and their fit with the business. Students learn frameworks and strategies for infrastructure management, system administration, data/information architecture, content management, middleware, software selection, total cost of ownership calculation, and IT investment analysis. Access to the Internet is required. Course Information: Prerequisite: CSC 275 or equivalent.

### MIS 385. Data and Information Management. 3 Hours.

This course provides students with an introduction to the core concepts in data and information management. Core skills of identifying organizational information requirements, conceptual data, modeling techniques, converting the conceptual data models into relational data models and verifying its structural characteristics with normalization techniques, and implementing and utilizing a relational database using an industrial-strength database using management system. Course Information: Prerequisite: MIS 352. Access to the Internet is required.

**MIS 395. Electronic Business Strategy, Architecture, and Design. 3 Hours.**

The course focuses on the linkage between organizational strategy and networked information technologies to implement a rich variety of business models in the national and global contexts connecting individuals, businesses, governments and other organizations to each other. The course provides an introduction to e-business strategy and the development and architecture of e-business solutions and their components. Course Information: Prerequisite: MIS 352. Access to the Internet is required.

**MIS 454. Systems Analysis and Design. 3 Hours.**

The course covers a systematic methodology for analyzing a business problem or opportunity, determining what role, if any, computer-based technologies can play in addressing the business need, articulating business requirements for the technology solution, specifying alternative approaches to acquiring the technology capabilities needed to address the business requirements, and specifying the requirements for the information systems solution in particular, in-house development, development from third party providers, or purchased commercial-off-the-shelf (COTS) packages. Alternative design, development, and implementation methodologies are discussed. Course Information: Prerequisite: MIS 352 and MIS 385. Access to the Internet is required.

**MIS 455. Human-Computer Interaction Design. 3 Hours.**

This course provides an introduction to the field of Human Computer Interaction (HCI), an interdisciplinary field that integrates cognitive psychology, design, information systems, and others. Examining the human factors associated with information systems. The course provides students with knowledge to understand the influence of usability in the acceptance of information systems. This course will examine concepts, guidelines, and principles of HCI.

**MIS 456. Networks and Telecommunications in Organizations. 3 Hours.**

This course provides an in-depth knowledge of data communications and networking requirements including networking and telecommunications technologies, hardware, and software. Emphasis is upon the analysis and design of networking applications in organizations. Management of telecommunications networks, cost-benefit analysis, and evaluation of connectivity options are covered. Course Information: Prerequisite: MIS 352. Access to the Internet is required.

**MIS 458. IS Project Management. 3 Hours.**

This course discusses the processes, methods, techniques, and tools that organizations use to manage their information systems projects. The course covers a systematic methodology for initiating, planning, executing, controlling, and closing projects. This course assumes that project management in the modern organization is a complex team-based activity where various types of technologies (including project management software, as well as software to support group collaboration) are an inherent part of the project management process. This course also acknowledges that project management involves both the use of resources from within the firm, as well as contracted from outside the organization. Course Information: Prerequisite: MIS 352 and BUS 322. Access to the Internet is required.

**MIS 468. Business Process Management. 3 Hours.**

Students will be introduced to key concepts and approaches to business process management and improvement. The main focus of this course is both understanding and designing business processes. Students will learn how to identify, document, model, assess, and improve core business processes. Students will be introduced to process design principles. The way in which information technology can be used to manage, transform, and improve business processes is discussed. Students will be exposed to challenges and approaches to organizational change, domestic and offshore outsourcing, and inter-organizational processes. Course Information: Prerequisite: MIS 352. Access to the Internet is required.

**MIS 469. IS Strategy Management and Acquisition. 3 Hours.**

This course explores the issues and approaches in managing the information systems function in organizations and how the IS function integrates/supports/enables various types of organizational capabilities. It takes a senior management perspective exploring the acquisition, development, and implementation of plans and policies to achieve efficient and effective information systems. The course addresses issues relating to defining the high-level IS infrastructure and the systems that support the operational, administrative, and strategic needs of the organization. Course Information: Prerequisite or co-requisite: All MIS required courses. Access to the Internet is required.

**MIS 470. Advanced Topics in Management Information Systems. 1-3 Hours.**

An advanced topic from the current literature of MIS. May be repeated for an indefinite number of hours, but particular topics must differ. Course Information: Access to the Internet is required.

**MIS 478. Health Care Information Systems Security. 3 Hours.**

This course covers technical and managerial security issues in generation, storage, and access of healthcare information. Technical issues include threats, vulnerabilities, and controls in healthcare information systems. Managerial issues include risk management, security planning, disaster recovery, legal and ethical issues, such as privacy and confidentiality of patient information. Course Information: Prerequisites: MIS 352.

**MIS 499. Tutorial. 1-3 Hours.**

Intended to supplement, not supplant, regular course offerings. Students interested in a tutorial must secure the consent of the faculty member concerned before registration and submit any required documentation to him or her. Course Information: Access to the Internet is required.

**MIS 502. Technical Foundations of Information Systems. 3 Hours.**

Introduces details of computer hardware and software technologies necessary for information systems professionals. Particular hardware architectures (CISC, RISC), operating systems fundamentals, and concepts of mobile application development will be described. Programming skills for mobile applications will be developed. Course Information: Prerequisite: Proficiency or coursework in a high level programming language such as Java, C++, Visual Basic, COBOL, C Fortran, etc. Access to the Internet is required. Restricted to graduates.

**MIS 513. Management Information Systems. 3 Hours.**

Provides a foundation for understanding and analyzing information in organizations. Fundamental concepts of systems and information are covered. Topics include computer-based information systems, user requirements, and analysis and specification of systems requirements, life cycle, and security. Course Information: Open to non-majors. Access to the Internet is required.

**MIS 523. Managerial Decision Support Systems. 3 Hours.**

Covers a variety of related decision support systems topics. Gives participants a flexible definition of DSS technology and introduces some principles of DSS design and use. Equips students with fundamental concepts and techniques of expert systems. Special emphasis is placed on microcomputer-based decision support systems. Course Information: Prerequisite: BUS 322 or equivalent and MIS 513 or equivalent, and one semester of production operations management. MIS 513 can be taken concurrently with MIS 523. Access to the Internet is required.

**MIS 525. Information Technology Management. 3 Hours.**

Familiarity with a broad range of managerial as well as technical issues, technologies, and terminologies such as information systems high-level architecture and life cycle, information flow within organization, managerial decision making tools, data quality control and assurance, ethical and legal aspects of IS, and successful implementation of IS projects. Course Information: Core required course for MBA. Not accepted toward satisfaction of MIS program requirements. Prerequisites: Completion of or concurrent enrollment in ACC 311 or equivalent, and ECO 315 or equivalent, and BUS 501 (a prerequisite for MBA students only). Peoria Cohort students must complete ACC 311 or equivalent and ECO 315 or equivalent prior to enrolling in this course. Access to the Internet is required. Restricted to Graduate and Doctoral - Springfield and Graduate - Peoria.

**MIS 542. Management of Database Systems. 3 Hours.**

Database design theory and development techniques are covered where the main focus is on the relational databases. Topics discussed include data modeling theories (entity-relationship diagrams) and theory implementation in CASE tools, data definition language to create physical databases in commercially available RDBMS such as Oracle 9i, data manipulation language and Structured Query language (SQL) to manage data within the database, client/server, distributed and Internet databases architectures, form and report design using Microsoft Access database. The main goal is to train the students to assume roles such as database analyst/designer or administrator throughout their professional career. Course Information: Prerequisites: MIS 513 (may be taken concurrently). "Curricular Practical Training" available, but not required. Access to the Internet is required.

**MIS 552. System Analysis And Design. 3 Hours.**

The overall goal of this course is to introduce students to a wide range of theoretical as well as practical techniques and methodologies in the area of information systems analysis and design. The course will train the students to assume roles such as systems analyst and technical project management in their career. The three most important topics addressed in the course are Analysis, Design, and Implementation of information systems where Systems Development Life Cycle, various diagramming techniques, and decision analysis concepts are discussed and practiced. Course Information: Curricular Practical Training available, but not required. Prerequisites: MIS 513 (may be taken concurrently). Access to the Internet is required.

**MIS 564. Data Communications and Networking. 3 Hours.**

Telecommunications involve transmission of data, voice, image, and video over communication networks. This course covers the concepts, models, architectures, protocols, standards, and security for the design, implementation, and management of digital networks. Fundamental network concepts are introduced using a network model that divides data communications into multiple layers, such as application, network and transport, data link, and physical layer. Network technologies are covered in terms of different types of networks (i.e. local area networks {LAN}, backbone networks, wide area networks {WAN}, wireless networks, and the Internet). Network management and security are also emphasized. Course Information: Prerequisites: MIS 513 (may be taken concurrently).

**MIS 567. Business Process Modeling and IT Governance. 3 Hours.**

This course enables students to learn about the methodologies used to redesign optimal business processes and related information technologies used in support of process innovation. Students learn about the state-of-the-art techniques used in support of business process modeling, simulation, analysis, and redesign. These techniques, learned through hands-on practice with SAP systems and ARIS simulation, include: identifying best-practice process, workflow automation, simulation of the business processes, and design of strategic enterprise management systems for efficient and effective use of information technology in support of business operations. Moreover, in this course, students learn about the concepts, principles, and models of enterprise governance of Information Technology in support of business process change and management. Course Information: Prerequisites: MIS 513.

**MIS 568. Business Process Management and Innovation. 3 Hours.**

This course covers the following: a process-oriented view of the organization and its relationships with suppliers, customers, and competitors; processes as vehicles for achieving strategic objectives and transforming the organization; process analysis, design, implementation, control and monitoring; processes as a means of achieving compliance; impact on work; the role of enterprise resource planning, supply chain management, and customer relationship management systems; and the process continuum - from structured to unstructured processes. The role of Business Process Innovation will also be reviewed in terms of incremental improvements, process automation, and process redesign. Course Information: Prerequisites: MIS 567.

**MIS 570. Topics in Management Information Systems. 3 Hours.**

An advanced topic from the current literature of MIS. Course Information: May be repeated if topics vary. Access to the Internet is required.

**MIS 573. Project and Change Management. 3 Hours.**

Managing projects within an organizational context, including the processes related to initiating, planning, executing, controlling, reporting, and closing a project. Project integration, scope, time, cost, quality control, and risk management. Software size and cost estimation. Assigning work to programmer and other teams, monitoring progress and version control, managing the organizational change process. Identifying project champions, working with user teams, training, and documentation. The change management role of the IS specialist. The use of sourcing and external procurement; contracts and managing partner relationships. Students will be exposed to knowledge base needed for Project Management certification. Course Information: Prerequisite: BUS 322, or equivalent, or permission of instructor. "Curricular Practical Training" available, but not required. Open to non-MIS majors. Access to Internet is required. Restricted to Doctoral - Springfield, Graduate - Springfield.

**MIS 576. Data Warehousing. 3 Hours.**

Data warehousing is an emerging technology within the IT industry. It provides an infrastructure to collect subject-oriented data for predefined strategic as well as tactical managerial decision making purposes such as planning, logistics and promotions. The main topics covered are dimensional modeling, Star and Snowflake scheme, data staging, logical and physical design and implementation, and query design. State-of-the-art database technologies are used to demonstrate and practice the concepts, methodologies, and techniques. Course Information: Prerequisite: MIS 542. "Curricular Practical Training" available, but not required. Access to the Internet is required.

**MIS 577. MIS Design and Research Methods. 3 Hours.**

The major objective of this course is to discuss fundamentals of MIS research and design science methodologies. The participants will learn how to conduct quantitative, qualitative, and design science research within the MIS context. Topics covered include methods for systematic literature review, gap identification, data collection and analysis, as well as interpretation and presentation of finding. After completing this course, participants should be able to conduct applied and/or theoretical MIS-related research. Course Information: Prerequisites: Introductory Statistics.

**MIS 578. Information Security. 3 Hours.**

This course will cover both technical and non-technical aspects of information security. The technical part will cover information security threats, vulnerabilities and controls. The technical materials focus on concepts and principles rather than design and implementation. The non-technical part will cover risk management, security planning and disaster recovery, legal, ethical and professional issues. Course Information: Prerequisite: MIS 564. This is an MIS graduate level elective course. Access to the Internet is required.

**MIS 583. Graduate Project And Seminar. 3 Hours.**

Closure experience involving an advanced problem or need in MIS; may or may not involve a practicum. Project topic must be approved in advance by the MIS Department Committee; written report and oral presentation required. Students are required to participate in a regularly scheduled seminar that covers the process of project design and methods in MIS. Access to the Internet is required. NOTE: If the project is not completed during the initial four-hour enrollment, students must register for MIS 586 for zero credit hours (one billable hour) in all subsequent semesters until the project is completed. Course Information: Prerequisite: 24 hours of 500 level coursework in MIS. "Curricular Practical Training" available, but not required. Access to the Internet is required.

**MIS 584. Capstone. 3 Hours.**

Covers current topics in MIS including issues related to areas of business environment, technology, globalization, politics, ethics, legal, regulatory, and demographic diversity. The role of MIS in those areas will be addressed. In each semester, these selected topics may not be the same depending on what topics are current and emerging. Assignments include paper critiques, group discussions, and a final paper or project. This course is primarily for MIS majors and should be taken in the last semester of the MIS degree program. NOTE: If this course is not completed during the initial enrollment, students must register for the course and re-take it again. Course Information: Prerequisites: Successful completion of at least 27 credit hours of 500-level coursework in MIS. "Curricular Practical Training" available, but not required. Access to the Internet is required.

**MIS 585. Thesis And Seminar. 6 Hours.**

Academic study of a student-selected topic in MIS that involves a survey of relevant literature and empirical analysis. Thesis topic must be approved in advance by the MIS Department Committee; written report and oral presentation required. Students are required to participate in a regularly scheduled seminar that covers the process of conducting research in the field of MIS and phases of the research process. NOTE: If the thesis is not completed during the initial six-hour enrollment, students must register for MIS 587 for zero credit hours (one billable hour) in all subsequent semesters until the thesis is completed. Course Information: Prerequisite: 24 hours of 500-level coursework in MIS. "Curricular Practical Training" available, but not required. Access to the Internet is required.

**MIS 586. Graduate Project and Seminar Continuing Enrollment. 0 Hours.**

Refer to NOTE in course description for MIS 583. Course Information: May be repeated.

**MIS 587. Thesis and Seminar Continuing Enrollment. 0 Hours.**

Refer to NOTE in course description for MIS 585. Course Information: May be repeated. Access to the Internet is required.

**MIS 599. Tutorial. 1-3 Hours.**

Intended to supplement, not supplant, regular course offerings. Students interested in a tutorial must secure the consent of the faculty member concerned before registration and submit any required documentation to him or her. Course Information: May be repeated to a maximum of 3 hours. Access to the Internet is required.